## COMMUNICATIONS CENTER, INC.

Two-Way Radio \* Equipment \* Sales \* Service 16218 Hwy 190, P. O. Box 3247 Covington, LA 70434

Phone (985) 892-3539 email: <u>mailbox@commcenter.biz</u> Fax (985) 893-1282

February 3, 2006

Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S. W. Washington, D.C. 20554

> Re: Certification of CPNI Filing – February 3, 2006 EB Docket No. 06-36 EB-06-TC-060

Dear Ms. Dortch:

Transmitted herewith in accordance with the Commission's Public Notice, DA-06-223 and DA-06-258, released January 30, 2006 and February 2, 2006 respectively, and Section 64.2009(e) of the Commission's Rules, is our compliance certificate and accompanying statement for the year ended December 31, 2005.

Very truly yours,

Walter W. Gallinghouse President

## **CERTIFICATION**

I, Walter W. Gallinghouse, hereby certify this 3rd day of February, 2006 that I am an officer of The Communications Center, Inc. and that I have personal knowledge that The Communications Center, Inc. has established operating procedures that are adequate to ensure compliance with the Customer Proprietary Network Information rules set forth in 47 C.F.R. - 2001-2009.

Walter W. Gallinghouse President

## **STATEMENT**

The Communications Center, Inc. has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of consumer proprietary network information ("CPNI").

Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to use of CPNI.

Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Carrier also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as part of the campaign.

Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI.